

Biography

1. Name:	Avdullahi
2. Surname:	Ajtene
3. Nationality:	Albanian
4. Citizenship:	Kosovar
5. Date of birth:	28.01.1971
6. Gender:	Female
7. Contact details:	
<i>Email:</i>	ajtene.avdullahi@umib.net
<i>Mob.Phone:</i>	+383(45)403200
8. Education:	
<i>Institution:</i>	St.Kliment Ohridski University of Bitola - Tempus Project Regional Joint Doctoral Programme in Entrepreneurship and SME Management for Western Balkan Countries (DOCSMES) with project partners:Università di Bologna, Italy, Universitat Autònoma de Barcelona, Spain, University of Nice – Sophia Antipolis, France
<i>Date of Graduation:</i>	28.12.2015
<i>Field</i>	Entrepreneurship and SMEs Management
<i>Doctoral thesis</i>	Determinants of SMEs growth: Experience from Kosovo SMEs with a particular focus on the application of Information Technology
<i>Institution: Fama College in Pristina, Kosovo</i>	Institution: Fama College in Pristina, Kosovo
<i>Date of Graduation:</i>	30.06.2011
<i>Field:</i>	Field: Management
<i>Diploma/Microthesis:</i>	“Information Systems in the view of electronic payments in Kosovo banks”
<i>Institution:</i>	Institution: University of Prishtina
<i>Date of Graduation:</i>	1994
<i>Field:</i>	Mathematics
9. Academic title:	Professor Assistent Dr.
<i>Institution:</i>	Economic Faculty, University of Mitrovica “Isa Boletini”
<i>Date / Year:</i>	19. January 2017

10. Professional and managerial experience	
Date/Year	2016 – 2017
	Lecturer, UBT College
Date/Year	2004 – 2016
	Raiffeisen Bank Kosovo
<i>Data dhe Viti</i>	2000 – 2001
	Save the Children – Red Barnet, Denmark, Mitrovica Branch
Date/Year	1999 – 2000
	UN World Food Programme, Mitrovica

11. Scientific publications:

Scientific Journals

No	Name of author/authors/Title of publication	Journal	Year / Volume / page
1.	Ajtene Avdullahi , Avdullah Hoti The search for determinants of Kosovan Small and Medium Enterprises performance DOI: 10.20472/ES.2020.9.2.001	International Journal of Economic Sciences ISSN 1804-9796 (online)	2020/vol XI(2) pp.1-22
2.	Ajtene Avdullahi , Vjosa Fejza The Impact of the Entrepreneur and Firm Related Factors on Small and Medium Enterprise Sales Growth. DOI: https://doi.org/ 10.25103/ijbesar.131.06	International Journal of Business & Economic Sciences Applied Research ISSN: 2408-0101	2020/ vol 13 /1 61-68
3.	Ajtene Avdullahi , Vjosa Fejza Lending Conditions and Marketing Strategies Of Financial Institutions in Kosovo to Support Access to Finance for Women Entrepreneurs DOI: https://doi.org/10.29138/ijebd.v3i02.980	International Journal of Entrepreneurship and Business Development ISSN: 2597-4750	2020/ Vol 3 /02 111-120
4.	Ajtene Avdullahi , Vjosa Fejza Do gender and age of bank clients have an impact on bank card usage? DOI: https://doi.org/ 10.22437/ppd.v8i1.8839	Jurnal Perspektif Pembiayaan Dan Pembangunan Daerah ISSN: 2338-4603	2020/ vol 8 /1 1-12
5.	Qazim Tmava, Ajtene Avdullahi & Bese Sadikaj Loan portfolio and nonperforming loans in Western Balkan Countries DOI: https://doi.org/10.20525/ijfbs.v7i4.203	International Journal of Finance & Banking Studies ISSN: 2147-4486	2019/ vol 7 /4 10-20
6.	Ajtene Avdullahi , Qazim Tmava Public-private wage gap: The effort of private sector to attract, motivate and retain qualified staff DOI: 10.15604/ejef.2018.06.03.005	Eurasian Journal of Economics and Finance Online ISSN: 2148-0192	2018/ vol 6 /3 59-71
7.	Ajtene Avdullahi , Vjosa Fejza The role of competitive strategies on developing a strong competitive advantage	Research Journal of Economics, Business and ICT Online ISSN 2047-7848	2015/vol 10 /2 1-5

8.	Ajtene Avdullahi , Vjosa Fejza Efficiency Improvement and Quality Initiatives Application in Financial Institutions	Iliria International Review	2015/vol.1 133-147
9.	Ajtene Avdullahi Obstacles to Small and Medium Enterprises	Horizons International Scientific Journal	2015/vol 17 67-76

12. Abstracts of National and International Conferences

	Name of author/authors/Title of publication	Journal	Year / Volume / page
1.	Ajtene Avdullahi , Besmir Salihu, Vjosa Fejza Ademi Female Unemployment in Mitrovica Region	T2P International Scientific Conference Organized by 17 partners under the ERASMUS+ Capacity Building Program 17th-18th September 2020, Mitrovica, Kosovo	September, 2020
2.	Ajtene Avdullahi , Osman Yildirim The Mediating Role of Emotional Stability between Emotional Intelligence and Overwork Behavior	32nd EBES Conference August 5-7, 2020 Istanbul, Turkey	August, 2020
3.	Ajtene Avdullahi, Vjosa Fejza Roli i panaireve në afarizmin e bizneseve të grave ndërmarrëse në rajonin e Mitrovicës	First International Multidisciplinary Geo-Science Conference - "IMGC 2019" The role of Geosciences in sustainable development 10-11 October 2019, Mitrovicë, Kosova	October, 2019
4.	Ajtene Avdullahi , Vjosa Fejza & Filloreta Kunoviku Demiri Consumer Decision Making Process – A Literature Review	International Conference on Enhancing Consumer Awareness Prospects for Advancing Consumer Rights Protection on Traditional and Digital Markets June 16-18, 2019, Katowice, Poland Co-funded by the Erasmus + Programme of the European Union and the University of Economics, Katowice, Poland	June, 2019
5.	Ajtene Avdullahi , Arlind Avdullahi The utilization of loyalty cards, CRM and big data as drivers of market share growth	Creating Value 10th EPIEM/ESTIEM Conference Graz University of Technology Institute of Business Economics and Industrial Sociology	May 2018 pp. 19-24
6.	Ajtene Avdullahi , Vjosa Fejza Gender inequality in Kosovo	3rd LSEE Research Network Conference Skopje, 6-7 April Co-hosted by LSEE, London School of Economics, NBRM and University American College Skopje (UACS)	April, 2017
7.	Ajtene Avdullahi , Vjosa Fejza The role of competitive strategies on developing a strong competitive advantage	International Conference The Role of Business in Sustainable Development in the Western Balkans, 15-16 September IBCM Kosovo	2015 pp.10-19
8.	Vjosa Fejza, Ajtene Avdullahi The Competitive Strategies of Construction Companies	12th Annual International Conference on SMEs, Entrepreneurship and Innovation: Management – Marketing – Economic - Social Aspects, 27-30 July, Athens, Greece	2015 pp.20

9.	Ajtene Avdullahi Is vocational education and training fostering entrepreneurship?	Vocational Education and Training and Inclusive Education Workshop Programme Skopje, May 30, 2014 Co-hosted by LSEE, London School of Economics and Political Science, and University American College Skopje	May 2014
10.	Shpresa Kaciku, Ajtene Avdullahi Roma Community and Gender Integration in Planning of Local Economic Development: Republic of Kosovo	2nd LSEE Research Network Conference, London School of Economics	2014
11.	Shpresa Kaciku, Ajtene Avdullahi The role of information technology in strengthening of democracy: the cooperation between Kosovo assembly and civil society.	“Good Governance from a Cross-Sectoral Perspective” European fund for the Balkans November 7-8, 2013 Zagreb	2013
12.	Vjosa Fejza, Ajtene Avdullahi , Rreze Delibashzade Ndikimi i strategjive te marketingut ne afarizmin e ndermarrjeve „Laberion” dhe „Bibita group”	6th International Conference “Public Policies and the Environment for Business Development in the Regional Countries” Prishtina, Kosovo	2013/ 6/ 314-325
13.	Ajtene Avdullahi Acceptance of e-banking services from small and medium enterprises 2014/vol.12/ 51-62	1st International Doctoral Student Conference, University “St. Kliment Ohridski”-Bitola, Faculty of Economics-Prilep, May 18	2013/1/ 10
14.	Ajtene Avdullahi , Shpresa Kaciku, Nezahat Osmani, Vjosa Fejza Electronic payments in Kosovo	Fourth International Conference "Building Sustainable Regional Economic Development through SME Development" Prishtina, Kosovo	2011/4/ 713-726

13. Trainings –courses

Year	Training and workshops
2019	Kosovo Erasmus + Office, Seminar “TAM on Professional Development at HEIs in Kosovo” 27 September 2019
2019	Erasmus +, International Credit Mobility Contact Seminar 10-12 April 2019 in Warsaw, Poland
2018	Workshop on collaboration and application in Erasmus + projects, Arel University, Turkey (25 th of November 2018 – 2 nd of December 2018)
2013	Application of econometric models using SPSS Institute for Entrepreneurship and Small Business (IESB)
2013	Writing affective policy papers to influence decision-making, Regional Research Promotion Programme Western Balkans
2011	Statistics using SPSS Institute for Entrepreneurship and Small Business (IESB)
2007	PI Sales Skills Training Raiffeisen Bank
2005-2006	Superior Customer Service Quality (SCSQ) Raiffeisen Bank

14. Profesional projects

Project title	Place	Year	
Erasmus + KA 107 Student and staff mobility	Kosovo - Poland	2020-2021	
Trainer of Female startups in the project “Empowering youth and women towards employment in Ferizaj and Mitrovica region” organized by Caritas Kosova and IECM	Mitrovica	2019	
17. Additional informations:			
Organizational skills and competences:			
Computer knowledge and competencies:	Microsoft Office, Temenous Globus T24, SPSS.		
Knowledge of languages: (1 to 5: 1 poor -5 fluently)			
<i>Language</i>	Speak	Write	Read
English	5	5	5
Serbo-Croatian	5	5	5
Freng			
<i>Awards and memberships:</i>	Member of LSEE Research Network for South East Europe		
	Global Labour Organization (GLO) Fellow		
	Member of the Eurasia Business and Economics Society (EBES)		