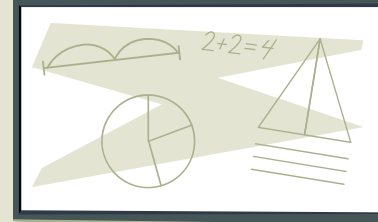# Summary of recommendations from evaluation reports

Quality Assurance Office
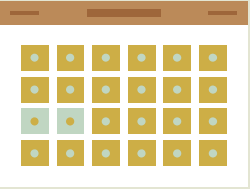
UIBM

Introduction

UIBM has its own mechanisms for measuring quality, and in addition to the fact that the process is continuously measured and monitored by deans, vice-deans, quality coordinators within the faculties, the Quality Assurance Office at University "Isa Boletini " in Mitrovica , has a special role in these developments and is the main body within UIBM for internal quality measurement.

Quality is everyone 's responsibility !

In the month of January and May 2022, in the wake of activities to improve quality within UIBM, with the aim of improving the provision of services at UIBM, improving teaching as a constantly changing process in relation to new methodologies, and increasing the responsibility of management staff , QAO - conducted the questionnaire with UIBM students, at the Bachelor level and Master , as an already common process .

UIBM guarantees that:

The entire process has been transparent, and all questionnaires have been anonymous , thus respecting the dignity of each student and preserving the prestige of the institution.
In the following, we will present a summary of the recommendations that were derived from the questionnaire.
In order for the report to maintain the ethics of each and that of the institution, you will find published only some of the main recommendations of the questionnaires.

Key findings

The questionnaire was completed by all students who submitted the exams in the regular exam period. From the findings, students have been honest in their responses, and we have received many comments and suggestions that show their interest in contributing to the processes at UIBM.
This report expresses only the general statistics , and the recommendations that emerge from the totality of the responses.
Meanwhile, the reports for recommendations for individual faculties, as well as for each professor, have been sent by the QAO to the Deans of the faculties, and they will discuss the findings with their academic staff.

Recommendation

UIBM's quality office, after reviewing the responses of Bachelor and Master students in this questionnaire, and after analyzing all questions and comments, at this stage of the institution's development, recommends to UIBM's senior management that take the following steps:

Summary of recommendations #1

01.
Visits ➡

Organization of more study visits to institutions.

02.
UMS ➡

To oblige the academic staff to place the materials of lectures and exercises in UMS.

03.
Coordinate ➡

Coordination of lectures and exercises between professors and assistants to coordinate the topics being lectured.

04.
E-services ➡

Creating opportunities for providing online administrative services to students.

05.
Library ➡

Extension of library hours.

06.
Research ➡

Providing support for research and scientific works of students.

Summary of recommendations #2

07.
Recreation ➡

Investments in recreational projects for students.

08.
Web ➡

Enrichment of the UIBM website with scientific content.

09.
Infrastructure ➡

Equipment of all cabinets with computer, printer and internet.

10.
Digitalization ➡

Placing projectors and smart boards in classrooms

11.
Library ➡

Increasing the number of book titles in the library.

12.
Teaching ➡

Constantly invest in the training of academic staff for teaching methods.

Summary of recommendations – ALUMNI #3

13.
Practice ➡
Increase the number of hours for practical work.

14.
Specific subject ➡
To offer more elective courses that are directly related to the field of study and the profession.

15.
Collaboration ➡
Higher cooperation between professors of the same fields.

16.
Mobility ➡
To reach as many agreements as possible with other HEIs, local and international for of enabling student mobility.

17.
Association ➡
To strengthen the ALUMNI Association even more (including the financial aspect for different activities).

18.
Laboratory ➡
Laboratories to be more accessible to students (to carry out tasks and experiments under monitoring)