

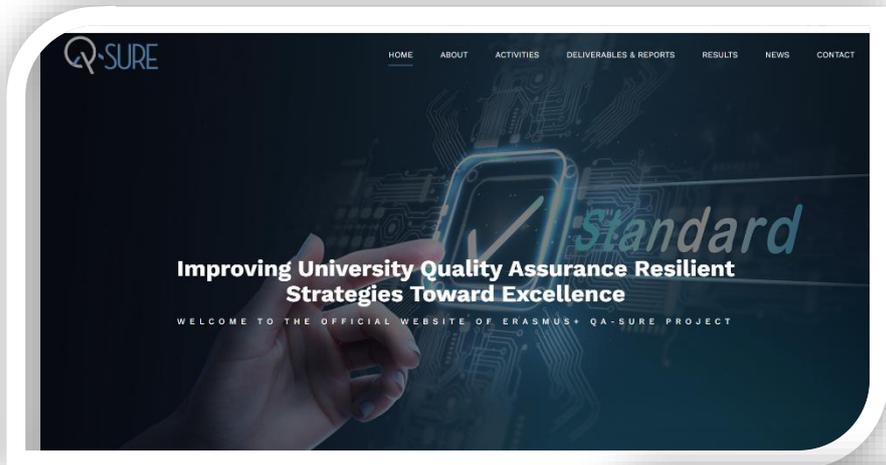
# NEWSLETTER

## Improving University Quality Assurance Resilient Strategies Toward Excellence (QA-SURE)



**January – April 2024**

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**Project No:**

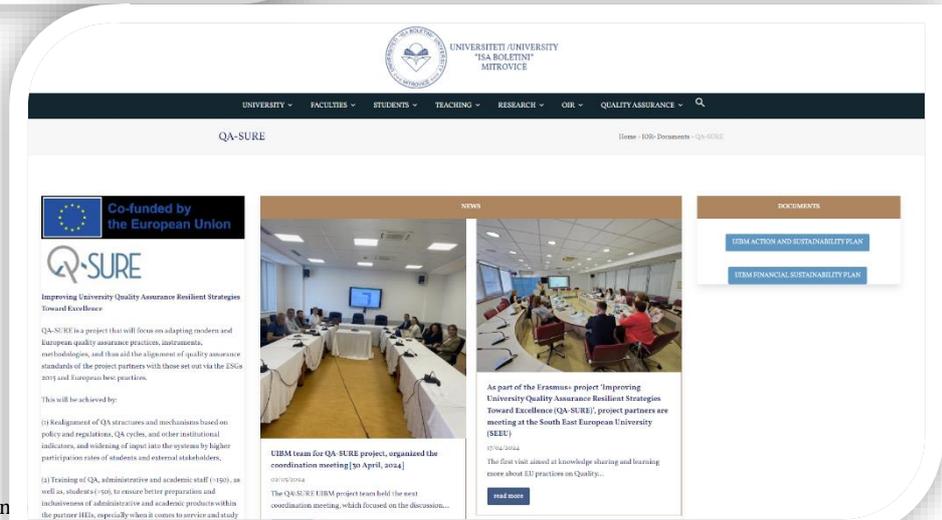
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ERASMUS-EDU-2024

CBHE-STRAND-1



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# Aims and Objectives of QA-SURE

## General Objective

**Establish/enhance and support quality assurance structures and mechanisms**

- ✓ for effective management and operation through teaching and learning processes in the WB region,
- ✓ including deeper integration into European Higher Education Areas (EHEA).

## Specific Objectives

- ✓ **SO1: Establish/enhance Quality Assurance Units/Offices** of HEIs in AL and KO and provide capacity building on quality assurance processes within networks of HEIs.
- ✓ **SO2: Training processes for designing study programs** of HEIs **based on labor market needs**, including the Action Plans for supporting the processes of QA in teaching, learning, and administration.
- ✓ **SO3: Improve coordination** through a long-term policy and associated methodologies for strategies on **internal quality assurance at WBU and its partners**, for international institutional accreditation of WBU and relevant partners.

## Project consortium

- P1 • Western Balkans University (WBU), Albania
- P2 • LUARASI University (LU), Albania
- P3 • Polis University (U\_Polis), Albania
- P4 • International Business College Mitrovica (IBC-M), Kosovo
- P5 • University Isa Boletini Mitrovica (UMIB), Kosovo
- P6 • International Social Sciences Business School (ISSBS), Slovenia
- P7 • South East European University (SEEU), North Macedonia

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***The “Kick-off meeting” of the project “Improving University Quality Assurance Resilient Strategies Toward Excellence” (QA-SURE), took place at WBU – Albania***

The “Kick-off meeting” of the project “Improving University Quality Assurance Resilient Strategies Toward Excellence” (QA-SURE), that took place at WBU – Albania, has successfully concluded after two days of intensive sessions on 15-16 of January. The presentation aimed to provide an overview of the participating universities and their roles in the project while the discussion focused on the next steps that need to be taken toward the successful completion of the project. This project is aimed at enhancing the quality assurance practices within the academic sector, by bringing together multiple universities from different countries to collaborate and share their knowledge and expertise on the subject



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***QASURE project UIBM team, organized a coordination meeting [February 1, 2024]***



QA\SURE project UIBM team held a productive coordination meeting, focusing on planning activities for the first six months. The drafting of the Action and Sustainability Plan for UIBM was a key agenda item, indicating a focus on ensuring the project's actions align with sustainability goals of the project. Additionally, discussing issues to be included in the Quality Assurance Plan shows a commitment to maintaining high standards

throughout the project's duration. Overall, such coordination meetings are considered to be essential for ensuring clarity, alignment, and effective execution of project goals.

QA\SURE project is aimed at enhancing the quality assurance practices within the academic sector, by bringing together multiple universities from different countries to collaborate and share their knowledge and expertise on the subject.

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## ***QA-SURE Workshop: Sharing the results on the situation on the quality assurance in HEI***

On March 26, 2024, the University “Isa Boletini” in Mitrovica hosted an influential workshop aimed at discussing the current quality assurance landscape.

The presentations and discussions underscored the necessity of strengthening internal quality assurance processes across teaching, research, learning, and support domains. Participants, comprising educators, students, and external partners, extensively debated these topics, with a consensus on the importance of evidence-driven strategies to inform future enhancements.

The QA-SURE project embodies the commitment to elevating quality assurance standards in academia through international collaboration and shared expertise, aiming to foster a culture of continuous improvement and excellence within the academic community.



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## ***Project partner's meeting at the South East European University (SEEU)*** 15-16 April 2024

As part of the Erasmus+ project 'Improving University Quality Assurance Resilient Strategies Toward Excellence (QA-SURE)', project partners are meeting at the South East European University (SEEU). The Albania and Kosovo partners will learn more about EU practices on Quality Assurance in higher education. Overall, the visit facilitated a fruitful exchange of best practices, fostering collaborative efforts towards enhancing quality assurance in higher education.



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***As part of the project activities, UIBM develops the Action and sustainability plan for quality assurance and Financial sustainability plan for quality assurance documents.***



<https://www.umib.net/en/ior-documents/qa-sure/>

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***UIBM team of QA-SURE project, organized the coordination meeting  
[30 April, 2024]***

The QA\SURE UIBM project team held the next coordination meeting, which focused on the discussion of the activities carried out so far, as well as the planning for future activities. The discussion on the Action and Sustainability Plan for UIBM as well as its implementation with the financial plan that ensures not only the development of the foreseen activities but also the quality of their implementation and aims for sustainability, together with the discussion about the benchmark for the quality, based on ESG 2015 were among the key items on the agenda. The following activities were also discussed, such as undertaking a study visit to Slovenia with the aim of sharing good experiences, organizing training for the administrative staff to develop quality assurance capacities at UIBM, as well as finalizing the quality plan for the project.



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University "Isa Boletini" - Mitrovica  
Str. Ukshin Kovacica, 40000 Mitrovica  
Republic of Kosovo

[www.umib.net](http://www.umib.net)

E-mail: [info@umib.net](mailto:info@umib.net)

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